



County of Riverside
DEPARTMENT OF ENVIRONMENTAL HEALTH

P.O. BOX 7909 • RIVERSIDE, CA 92513-7909

STEVE VAN STOCKUM, DIRECTOR

Date: December 19, 2017

System No. 3301529

Ramona Water Company
Attn: Louis DeMartino
PO Box 391370
Anza, CA 92539

Enclosed is Citation No. 05_63_17C_019 issued to Ramona public water system. Please note that there are certain deadlines associated with this Citation.

Any person who is aggrieved by a Citation issued by the Riverside County LPA may file a petition with the State Water Resources Control Board (State Water Board) for reconsideration of the Citation. Petitions must be received by the State Water Board within 30 calendar days of the issuance of the Citation. The date of issuance is the date when the Riverside County LPA mails or serves a copy of the Citation, whichever occurs first. If the 30th day falls on a Saturday, Sunday, or state holiday, the petition is due the following business day. Petitions must be received by 5:00 p.m. Information regarding filing petitions may be found at:

http://www.waterboards.ca.gov/drinking_water/programs/petitions/index.shtml

If you have any questions regarding this matter, please contact this Department (951) 955-8980

Sincerely,

Daisy Ciudad Real, MPH, REHS
Environmental Health Specialist

Certified Mail: 70150640000607683074



County of Riverside
DEPARTMENT OF ENVIRONMENTAL HEALTH

P.O. BOX 7909 • RIVERSIDE, CA 92513-7909

STEVE VAN STOCKUM, DIRECTOR

**CITATION FOR NON COMPLIANCE – WATER SYSTEM NO. 3301529
NO. 05_63_17C_019**

Re: Ramona Water Company
System No. 3301529

Date: December 19, 2017

To: Ramona Water Company
Attn: Louis DeMartino
PO Box 391370
Anza, CA 92539

VIOLATION

The Department of Environmental Health (Department), hereby issues a citation to Ramona Water Company for the following violations:

1. Title 22 of the California Code of Regulations (CCR), Section 64426.1 (b) (4). Specifically, Ramona Water Company failed the Total Coliform Maximum Contaminant Level (MCL) during the month of August of 2017. For a public water system which collects fewer than 40 samples per month, more than one sample collected during any month is total coliform-positive; or any repeat sample is fecal coliform-positive or E.coli-positive; or any repeat sample following a fecal coliform-positive or E.coli-positive routine sample is total coliform-positive.
2. Title 22 of CCR, Section 64424. The system failed to follow the required coliform bacteria follow-up sampling to an unsatisfactory routine sample.

CHRONOLOGY OF EVENTS

On 8/22/2017, Christopher Diaz from Western Water Conservation (WWC) collected a routine sample at the distribution system for Ramona Water Company. On 8/24/2017 Clinical laboratories notified Merl Johnson that the sample was total coliform present and E.coli absent. On 8/30/2017 D. Ciudad Real contacted Mr. DeMartino about the incident. Asked if the required resampling was collected. Mr. DeMartino responded that they had initiated the collection of resamples, yet there were some electrical issues due to fires. On 8/30/2017 Mr. Diaz collected a resample at the same location. On 8/31/2017 the lab notified Louis Demartino, that the sample was total coliform present and E.coli absent. On 9/5/2017 Mr. Diaz collected 5 repeat samples from the distribution and one sample at the redshank well. On 9/7/2017 Mr. DeMartino was notified that the sample collected from 58850 Granite Gulley was present for total coliform and absent for E.coli. On 9/8/2017 Mr. DeMartino inform this department about the incident. He stated that disinfection was taking place and that a resample of the affected site

would be collected after the disinfection process was completed. Mr. DeMartino was instructed to conduct a level 1 assessment and submit to this Department within 30 days of the triggered date. On 9/13/2017 Mr. Diaz collected a resample at Granite Gulley. This sample was reported to be absent for total coliform and E.coli on 9/18/2017 by the lab.

A level 1 assessment was submitted by Mr. DeMartino on 9/26/2017. The Level 1 assessment indicated that the Redshank well was the only well that was operating during the incident. As per the report the well seal is not water tight. It also indicated that the well is sampled for total coliform monthly, yet these results are not submitted to this department. The level 1 did not indicate that the storage tank nor pressure tanks were inspected. The system is equipped with both. The assessment indicated that there were no issues with leaks nor loss of pressure. Yet issues have been reported about water loss recently. The summary indicated that the cause for the total coliform incident is unknown. The only corrective measure was disinfection of the system on 9/6/2017.

On 11/07/2017 a routine sample was collected at the distribution. On 11/10/2017. The lab reported this sample to be absent for total coliform and E.coli.

DIRECTIVES

All consumers served by this water system must be notified of this violation, as required in Section 64426.1 (c). The notice must be delivered to all residents within 30 days of this notice. A resolved notification needs to be issued.

Your public water system must be maintained so that the total coliform MCL is not violated. Consult with this Department, or other qualified water professional, to correct and/or prevent reoccurrence of this violation.

The required coliform bacteria follow-up sampling to an unsatisfactory routine sample is described below. This must be completed each and every time that a routine coliform bacteria sampling is unsatisfactory.

1. Within 24 hours of being notified of an unsatisfactory coliform bacteria result by your laboratory, collect four resamples. If you are unable to collect the resamples within 24 hours, contact this Department. Collect the resamples at the sample tap where the unsatisfactory sample was taken, an upstream sample within 5 service connections of the unsatisfactory site, a downstream sample within 5 service connections of the unsatisfactory site, and a sample at the source(s) of water for the distribution system. All active wells must be sampled. If the direction of flow in the distribution system is not known, or if the distribution system is quite small, contact this Department for guidance.
2. If any of the resamples are unsatisfactory, additional sets of resamples must be taken. Contact this Department for guidance.
3. In the month following the unsatisfactory sample collect five coliform bacteria samples.

This requirement was not met.

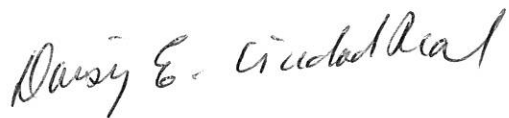
Maintain an updated bacteriological siting plan available for operator and with this Department. Ensure the plan is followed every time a present bacteriological result is reported by the lab.

When repairs to the distribution piping is conducted, a special bacteriological sample must be collected and submitted to the lab for analysis, in addition the repairs being conducted need to be reported to this Department.

FURTHER ENFORCEMENT ACTION

Failure to comply with this notice and/or failure to comply with Title 22 of the California Code of Regulations may result in assessment of administrative penalties. This Department does not waive any further enforcement action by issuance of this citation.

If you have any questions, please contact Daisy Ciudad Real at (951) 955-8980.

A handwritten signature in cursive script that reads "Daisy E. Ciudad Real".

Daisy Ciudad Real, MPH, REHS

CERTIFIED MAIL: 70150640000607683074

